



Customer Satisfaction Survey

Thank you for taking the Customer Satisfaction Survey. The survey should take less than five minutes of your time to complete. Please submit the survey via e-mail or to our fax number 724-776-9696.

Please rate your satisfaction level with each of the following statements:

- 5 = very satisfied
- 4 = satisfied
- 3 = somewhat satisfied
- 2 = dissatisfied
- 1 = N/A

Sales and Product	N/A	2	3	4	5
1. How satisfied are you with the sales support?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How satisfied are you with time and cost savings achieved?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. How satisfying is the quality of the product?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Rate your satisfaction with the product's documentation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Rate your satisfaction with delivery.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Technical Support	N/A	2	3	4	5
6. How satisfied are you with the responsiveness of the technical support?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. How satisfied are you with the technical support services hours?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Rate your overall satisfaction with the technical support.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Rate your overall satisfaction with our technical documentation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Company	N/A	2	3	4	5
10. Rate your overall satisfaction with the customer service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Overall, how satisfied are you with Magee Plastics Company?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Please explain how Magee Plastics Company can improve your customer experience.

Name/Title

Company

Phone Number